



### Visitor Admission Terms & Conditions

1. All admission tickets are Non-Transferable & Non-Refundable.
2. By purchasing admission to The Gardens at Lismore Castle and Lismore Castle Arts, visitors automatically accept and agree to be bound by these terms and conditions.
3. Admission tickets (Adult, Concession, Child) allow access to The Gardens at Lismore Castle and Lismore Castle Arts and are valid on the date/times specified only.
4. Unlawful resale or attempted unlawful resale of a ticket is grounds for seizure or cancellation of that ticket without refund or other compensation.
5. All prices are correct at the time of publishing. However, they are subject to change without prior notice.
6. Those under the age of 18 must be accompanied by an adult when visiting The Gardens at Lismore Castle and Lismore Castle Arts. Accompanying adults are responsible for supervising the children in their care at all times.
7. The Gardens at Lismore Castle and Lismore Castle Arts reserve the right to refuse or revoke entry to any individual without cause.
8. The Gardens at Lismore Castle and Lismore Castle Arts reserves the right of admission and may reserve the right to require any visitor to leave the premises. Any visitor found in breach of rules or committing an illegal act, including theft, will be asked to permanently leave.
9. The Gardens at Lismore Castle and Lismore Castle Arts is an inclusive organisation, and we value and respect the diversity of our visitors, communities, and our colleagues. Any behaviour towards our colleagues or other visitors which contradicts this will not be tolerated, and visitors will be asked to leave.
10. The Gardens at Lismore Castle and Lismore Castle Arts may withdraw use of all or part of the premises for the purpose of undertaking maintenance work, installation or any other work considered necessary.
11. In the event of a cancellation or closure, The Gardens at Lismore Castle and Lismore Castle Arts accepts no responsibility for travel, accommodation, and any other associated costs.
12. As a visitor you agree to comply with the rules of The Gardens at Lismore Castle and Lismore Castle Arts with regards to use of the Gardens and Gallery, opening hours and your conduct. The Gardens at Lismore Castle and Lismore Castle Arts may make reasonable changes to these rules, from time to time, provided The Gardens at Lismore Castle and Lismore Castle Arts gives advance notice of these changes.
13. CCTV is in operation on the premises.
14. Photography is allowed for non-commercial private use only. Drone photography or video is not permitted.
15. The Gardens at Lismore Castle and Lismore Castle Arts will not accept responsibility for loss or damage to any personal belongings you bring with you onto the premises.
16. Visitors wishing to report on accidents, incidents, or problems with services at The Gardens at Lismore Castle and Lismore Castle Arts should contact a Gallery Manager or email [info@lismorecastlearts.ie](mailto:info@lismorecastlearts.ie)